

OUR IMPACT



Welcome to this year's Impact Report

2021/22 has been a busy year for Community Action Sutton, we continue to work with our partners and stakeholders and ensure our 271 members are supported to carry on the valuable work they do.

During 2021/22 our work initially focused on supporting organisations and small groups to recover and rebuild as we all got to grips with hybrid working.

We kept busy throughout the year as we continued our work with the Fairness Commission. We held a conference in October 2021, where we launched the highly anticipated Racial Justice Report, alongside a short animation explaining the background and importance of this piece of work. Weekly meetings continue, to ensure this work is not set aside.

We were excited to continue and develop further our work and projects at Hill House, especially the Community Garden Project, which is growing from strength to strength, quite literally! We continued to work with Sutton Housing Partnership and enjoyed setting up the Active Me exercise classes in the St Helier area. We were pleased to be able to support groups and individuals through the St Helier Community Fund, with £8000 being awarded to projects that benefited local residents.

Working closely with a host of local partners we held two extremely successful Job Fairs, seeing over 400 people through the doors at Hill House, all looking for either work, training or volunteering opportunities, we received excellent feedback from these events and were really pleased to support local residents.

One of our biggest pieces of work, happened behind the scenes, when we worked with the Sutton Together partnership to form a consortium to bid for the Making Informed Choices contract from the London Borough of Sutton. We are very pleased to say the consortium won this contract and work began on setting up the newly formed Together for Sutton service.

I look forward to working with our members, partners and stakeholders in the coming year.



Simon Breeze, CEO



Keeping the Sector informed

One of our key roles is ensuring the sector is kept up to date on legislation, policy and practice, we regularly share training and funding opportunities alongside important information in our weekly e-bulletins.

In 2021/22 we sent

"I always think it but realise I should also let you know... your newsletter is SO useful. Thank you so much for collecting all this brilliant information. We really appreciate it and share lots of it with our members. Thank you!"
NAS Sutton Branch



We shared...



794 Tweets
19,250 Profile visits
195.2k Engagement



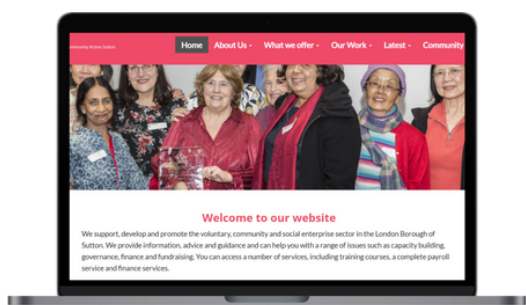
430 Posts
1,673 Page visits
37,709 Engagement

We launched...

Our new look website, which included a new page called 'Community spaces', where people could search for room hire.

We produced...

Two new directories to make it easier to find local voluntary groups and services.



Promoting equality and diversity

Racial Justice in Sutton

Over 30 people attended an event held in partnership with the Fairness Commission in October 2021. The highly anticipated Racial Justice in Sutton report was launched alongside a short animation explaining the background to the report.



“The animation video - made it very easy to understand and it had a big impact!”

“This is about ACTION and not just words and reports. It is NOW not just for the future. It’s for Sutton as a WHOLE represented community.”



Engaging Young People

8 young people from Sutton’s Youth Independent Advisory Group (IAG) along with members from the Suttons IAG participated in a Hydra event in February 2022.

The event held in partnership with Bromley and Croydon Police, provided an immersive and interactive experience that gave young people the chance to watch simulated scenarios. Using video interviews, telephone recordings, emails, and radio and television news stories the groups had to give their feedback and record their decisions before finally discussing their findings with trained and skilled facilitators.

“I thought the hydra training was a great and effective training exercise to help us not only as members of the IAG but also as a community to understand how custody staff such as police officers often have a great deal to manage in often chaotic situations. I particularly enjoyed the focus of communication via social media platforms as it was something that was relatable to me and showed how as a youth I can raise awareness. It was every engaging and I hope to attend next time”.



Raising awareness



Small Charity Week

39 people took part in a video sharing why they love small charities. During the week, we held a special 'Meet the Funder' event with a guest speaker from the National Lottery Community Fund.

We were also part of the movement that got #nevermoreneeded trending on Twitter!



International Women's Day

For International Women's Day 2022 we put together a short video featuring over 60 colleagues and partners standing together to strike the #BreaktheBias pose.



National Hate Crime Awareness Week

We worked with local partners to help provide information, offer support and raise awareness of Hate Crime in Sutton.

Over 30 people took part in our short video sharing messages to #SpreadLoveNotHate.



Trustees' Week

To mark Trustees' Week In 2021, we delivered; 3 training sessions, with 36 people attending the training and 11 completing an accredited course.

Organisations also shared messages expressing their gratitude and appreciation for their Trustees.

Inspiring Partnerships

Supporting residents to Make Informed Choices

Working with Sutton Charity partners we developed a consortium of organisations to bid for the London Borough of Sutton's Making Informed Choices contract. We were extremely pleased to have won the contract in February 2022. The contract worth £1.1m per annum is significant as it secures ongoing investment into Sutton's Voluntary and community Sector in uncertain times. As the lead partner for this contract we will be the main point of contact between the Council and the delivery partners. Mobilisation of the delivery model including the launch will take place in 2022. The delivery partners include;



Celebrating the contributions of organisations and local people

We were pleased to once again co-fund and work with partners to organise the Sutton Community Awards. The awards were streamed live on 23rd February 2022 and were hosted by comedian and actor Tim Vine. Over 150 nominations were submitted across the ten categories. Finalists shared stories about their work in the community via pre-recorded videos. We felt very proud this year, as the Sue Robson Trustee of the Year award, went to our very own Trustee Neil Frater, Congratulations again Neil!



Supporting residents into employment

During 2021/22 we hosted two successful Job Fairs (one in July 21 and one in October 21). A third Job Fair was held in March 2022, where Sutton Job Centre took the lead and we offered support.



400

Residents



51

Residents, signed up to volunteer



18

Partners

Representing the Sector

We facilitate a number of meetings, forums and networks to ensure the Voluntary Sector has a voice in Sutton. The meetings provide an opportunity for sharing information; receiving news and updates and gives organisations a chance to comment on and influence local strategies and policies. During 2021/22 we continued to hold the majority of our meetings online. Key themes and discussions included;

- Integrated Care System and future collaboration with the Sector
- Sutton Care Plan
- Advice and support
- Funding information

We advocated for the Voluntary and Charity Sector at 15 quarterly boards, committees and partnerships across the Borough.

9 Different forums

23 Meetings held

135 Organisations

Supporting the Sector

The Sutton Community Fund awards grants to projects that benefit Sutton residents. One round of the Sutton Community Fund was held during 2021/22, awarding 8 grants to groups and projects totaling £26,290.. The logos below, show the groups that received funding.



Supporting the Sector

We continue to provide development support and training opportunities to Voluntary and Community Organisations. Our support covers all aspects of running a charity or small community group. This year we found the greatest demand from organisations was in relation to funding and changes to their service delivery models.

During 2021/22 we supported;

84

Organisations and Small Groups

48

One to One sessions

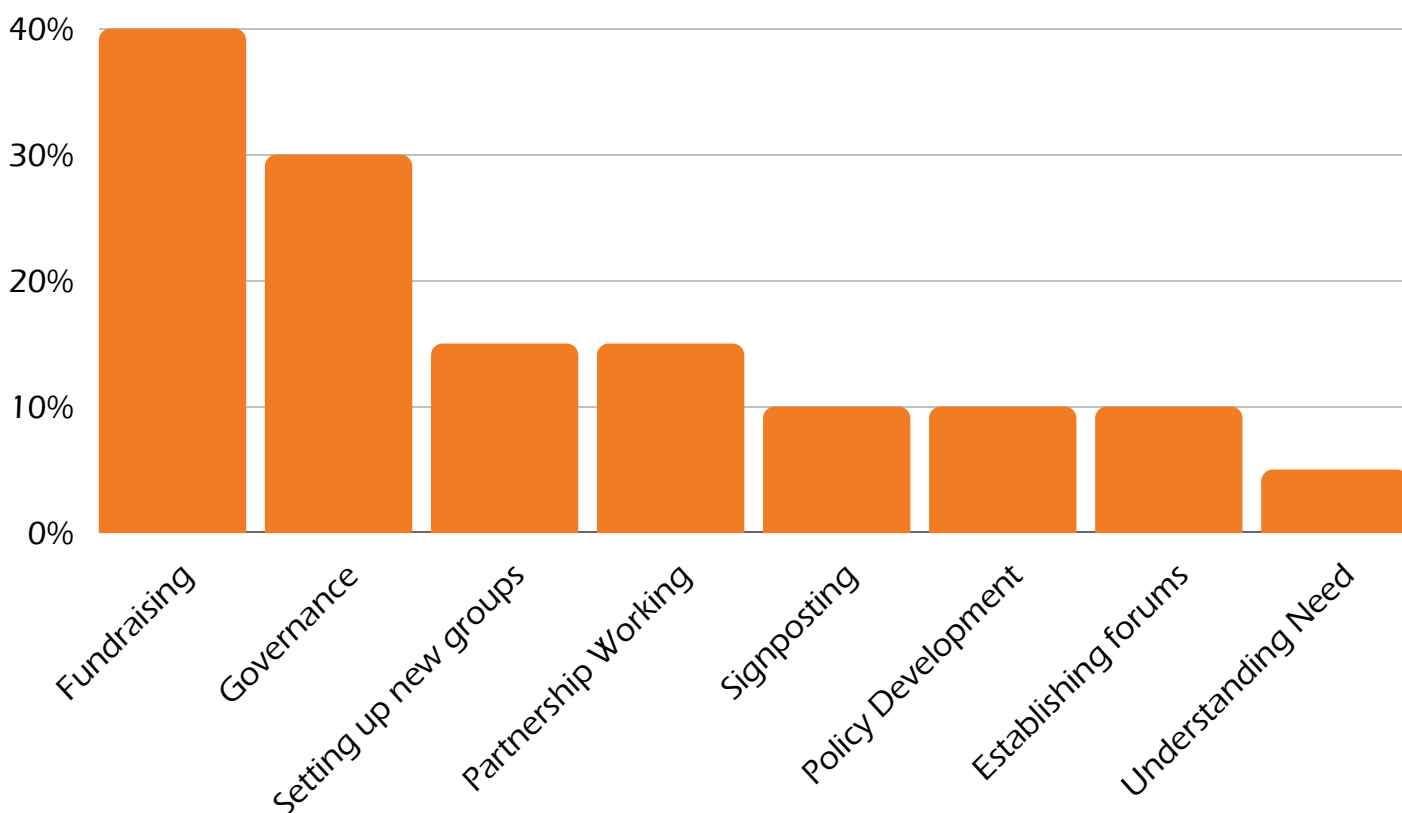
Thank you for helping the Bandon Hill team yesterday – they are so grateful for your support

36

Organisations received fundraising support

I just wanted to say thank you personally for your email guide and advice towards our Charity registration, we have now submitted our registration for CIO charity status

Support and advice given by topic



Supporting the Sector

During 2021/22 we continued to hold our training online and following the success of the accredited training we continued to deliver these courses. We found our Implementing Black Curriculum and Equality and Diversity training to be well attended. We will be carrying out a survey in 2022, to find out more about the training needs of the sector.

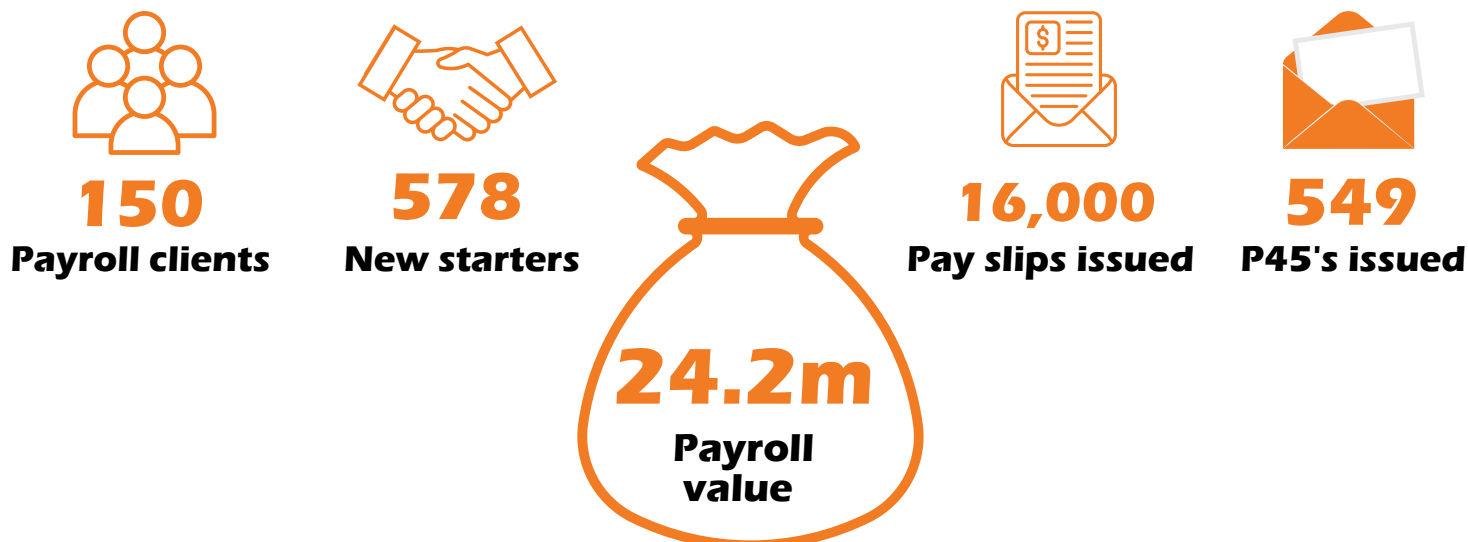


"We enjoyed attending a workshop this morning, hosted by Community Action Sutton on developing effective partnerships. Lots of valuable info gained and great to know of an organisation that can support us as a small mediation charity Thank you !"

thank you very much indeed for the excellent training last week. I'll be sure to pass on the other training opportunity to the team at the Centre

Supporting organisations with Payroll

CPS Payroll continues to provide a fast, efficient and complete payroll service. Our payroll staff are friendly, helpful, competent and understand the needs of the voluntary sector and beyond. The service supports groups and Individuals some with just a single employee while others have up to 80 employees. Pension contributions are submitted on behalf of over 50 clients to their pension providers.



Developing a vibrant Sector

Anti Poverty Forum

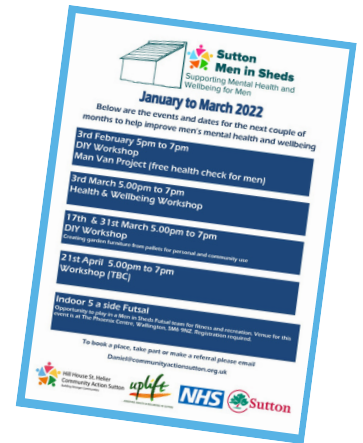
The Forum continues to meet bi-monthly and membership has increased during 2021/22. It has become a good place to learn of what trends are developing and a good way to share resources. The main aim of the Forum is to take action for example holding job fairs and writing a letter on the impact of the cost of living crisis to request action from London Borough of Sutton and other partners.

Men in Shed's

The Men in Shed's project started in 2020 and has gone from strength to strength, engaging on average 20 men per session.

Activities throughout 2021/22 include;

- Physical and sport well-being sessions
- DIY activities and Wellbeing workshops
- Health and prostate cancer checks through the Man Van project



Really enjoyed the session on Tuesday. I thought it was well-organised and didn't shy away from the key issues!

Setting up a Community Garden

At the Start of 2022, we began fundraising to set up a community garden in the grounds of Hill House, with funding secured the set up work started.

The community garden now has regular volunteers that enjoy both the physical and mental aspects of gardening. Refreshments are provided, so volunteers can sit and have a well earned break and enjoy the social side of the project. This year has seen a very fruitful harvest, and extensions to the garden are being carried out.



Developing a vibrant Sector

Healthwatch Sutton

We continue to provide hosting, management and operational support to Healthwatch Sutton.

This year Healthwatch Sutton has;

- Published a new report highlighting problems local people are having accessing NHS dental services.
- Surveyed over 3,000 people to understand their experience of GP services
- Sent out a monthly email newsletter to over 250 local people and organisations, and worked in collaboration with local NHS communications staff
- Continued to support Patient Participation Groups (PPGs) at local GP surgeries, as well as the Patient Reference Group (PRG) to communicate with local commissioners. This work is funded by NHS Sutton.
- Engaged with and supported over 1,600 people on topics including mental health and Covid-19

Our staff team

Community Action Sutton

Simon Breeze - Chief Executive Officer

Jackie Parr - Executive Support Manager

Sara Thomas - Marketing & Events Officer

Lorraine Davies - Team Administrator

Michael Frean - St Helier Transformation Project Manager

Razia Sattar - Head of Partnerships, Impact and Equality

Daniel Ayeni - St Helier Community Development Lead

Helena Yaourtoglou - Project Assistant, Hill House

Dunstanette Kuti - Head of Finance

James Poon - Community Accountancy Officer

CPS Payroll

Karen Adorjan - Payroll Officer

Tina Green - Payroll Assistant

Jona Kastrati - Payroll Assistant

Healthwatch Sutton

Pete Flavell - Chief Executive Officer

Gemma Thatcher - Communications, Engagement & Projects Officer

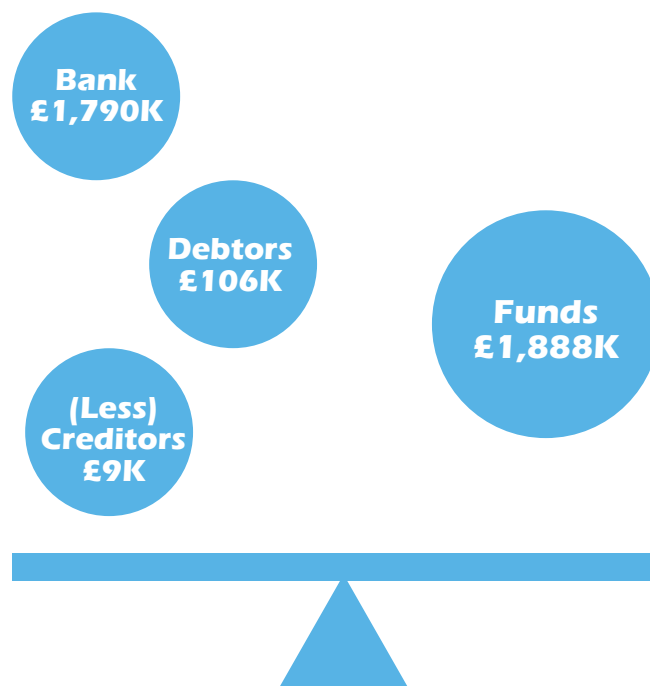
Andrew McDonald - Health Engagement & Projects Officer (until 24th March 2022)

Our finances

Our Balance Sheet...

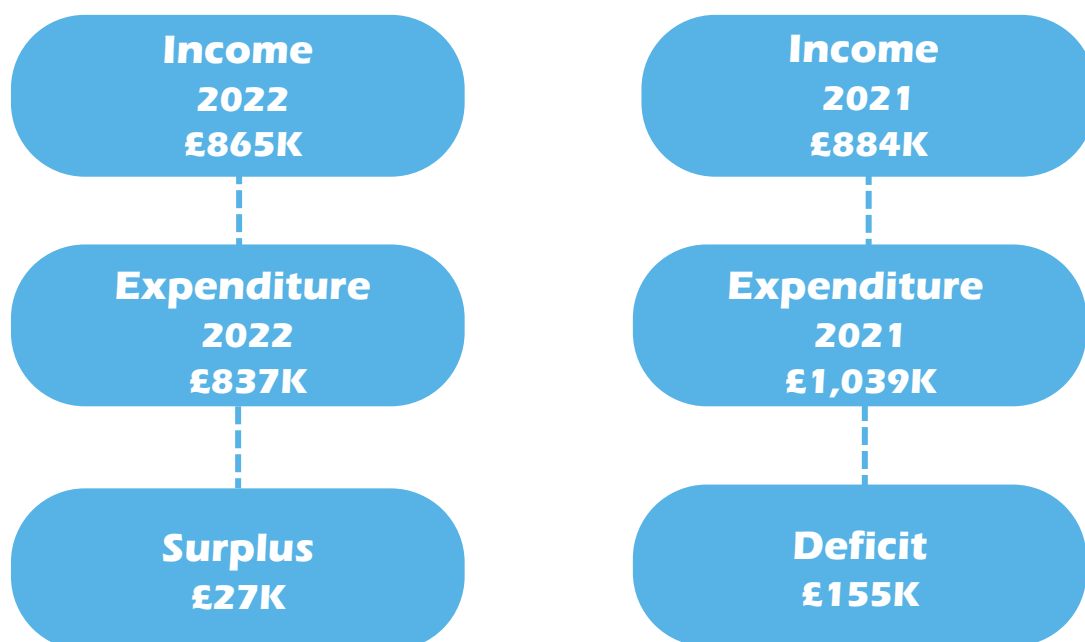
"A SNAPSHOT of our balances on 31/3/2022"

As at 31 March 2022, Community Action Sutton held £1,888,206 in unrestricted and restricted funds. The total value of unrestricted funds as at 31 March 2022 stands at £424,801 and the total value of restricted funds stands at £1,463,405. These are funds overseen by Community Action Sutton relating to specific projects and are accounted for separately, as required by the Statement of Recommended Practice (SORP).



Our SOFA...

"A SUMMARY of our finances for the WHOLE year up to 31/3/2022"





Community Action Sutton
Building Stronger Communities

Impact Report 2021/22



@CommunityActionSutton



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