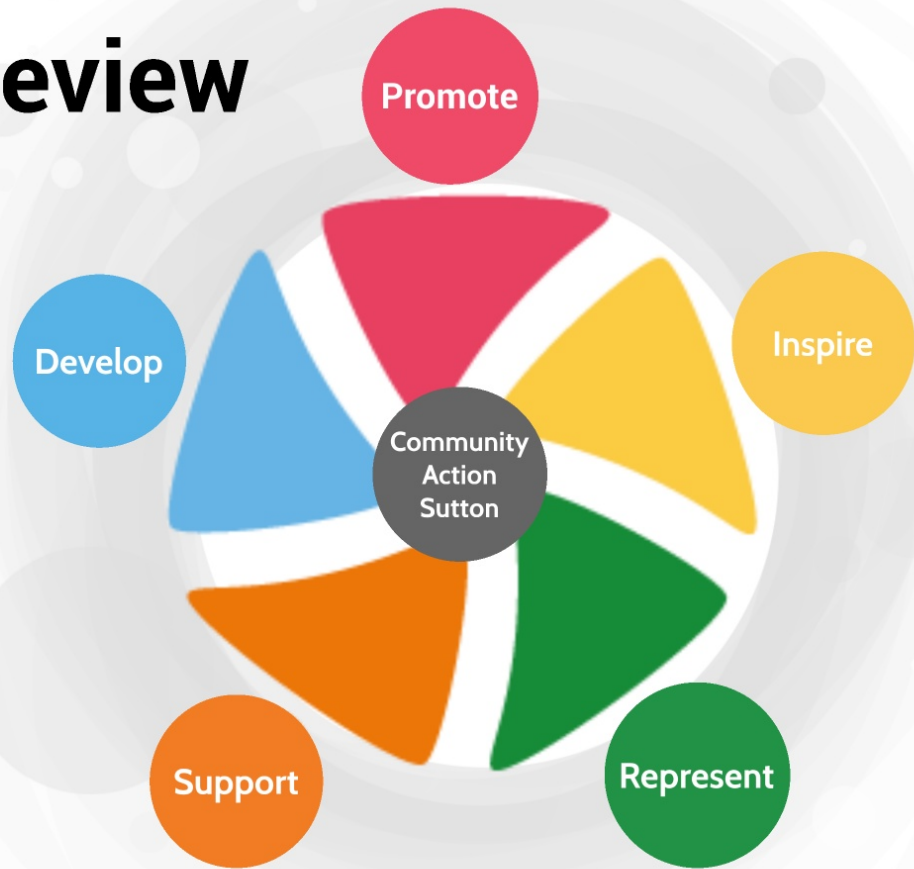


Annual Review



2018-19

Our Vision

Promote equality and diversity and positive change for communities in the Borough of Sutton

Our Mission

To LEAD and Act as a CATALYST in the advancement of the VCSE Sector as a strategic partner and deliverer of services in Sutton

Trustees

Staff Team

Partners



Trustees



Trustees

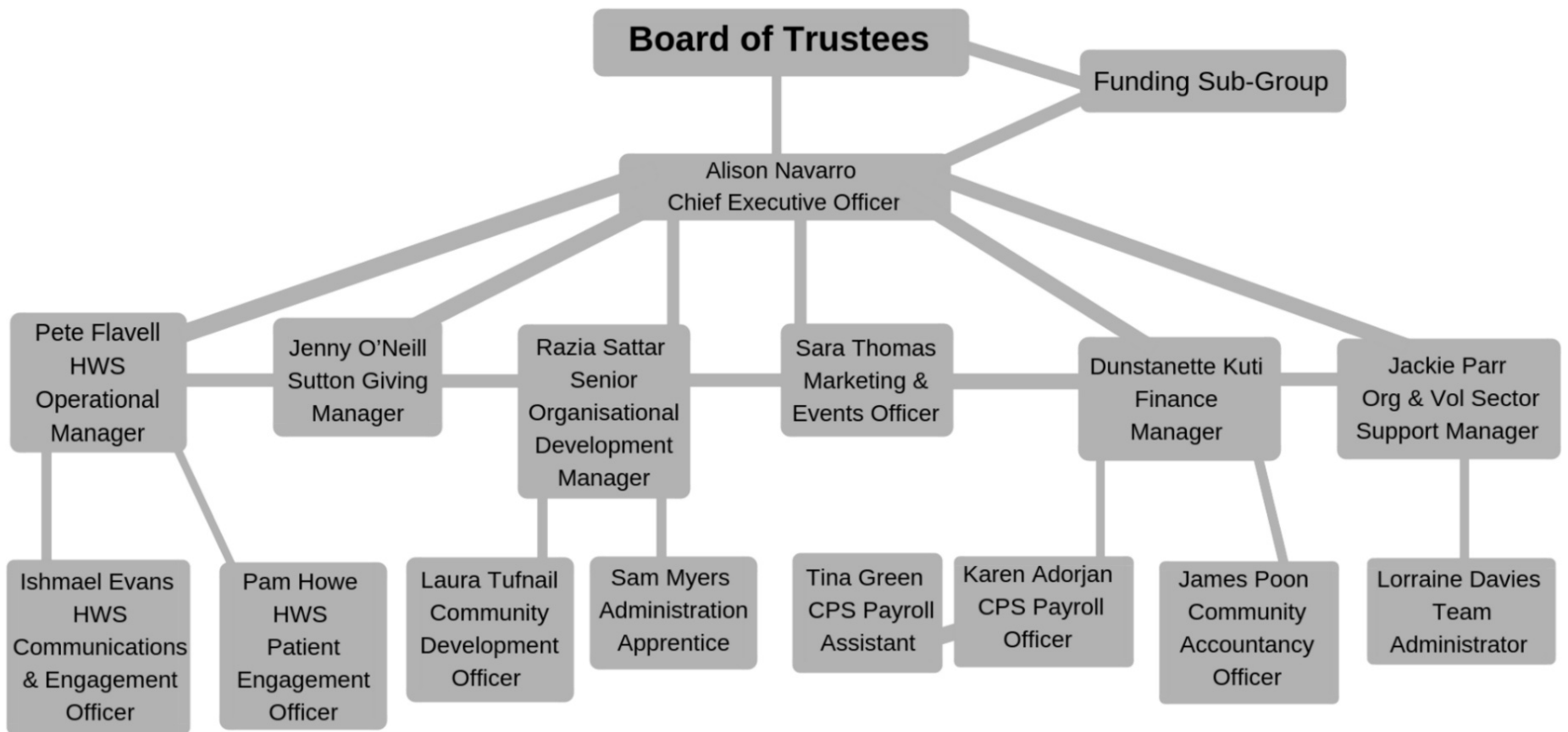


Chair: Jenny Sims
Vice-Chair: Neil Frater

Jeffrey Cashier
Paul Harper
Nick Walsh
Beth Johnsson
Elliott Colburn
Nigel Steward



Staff Team

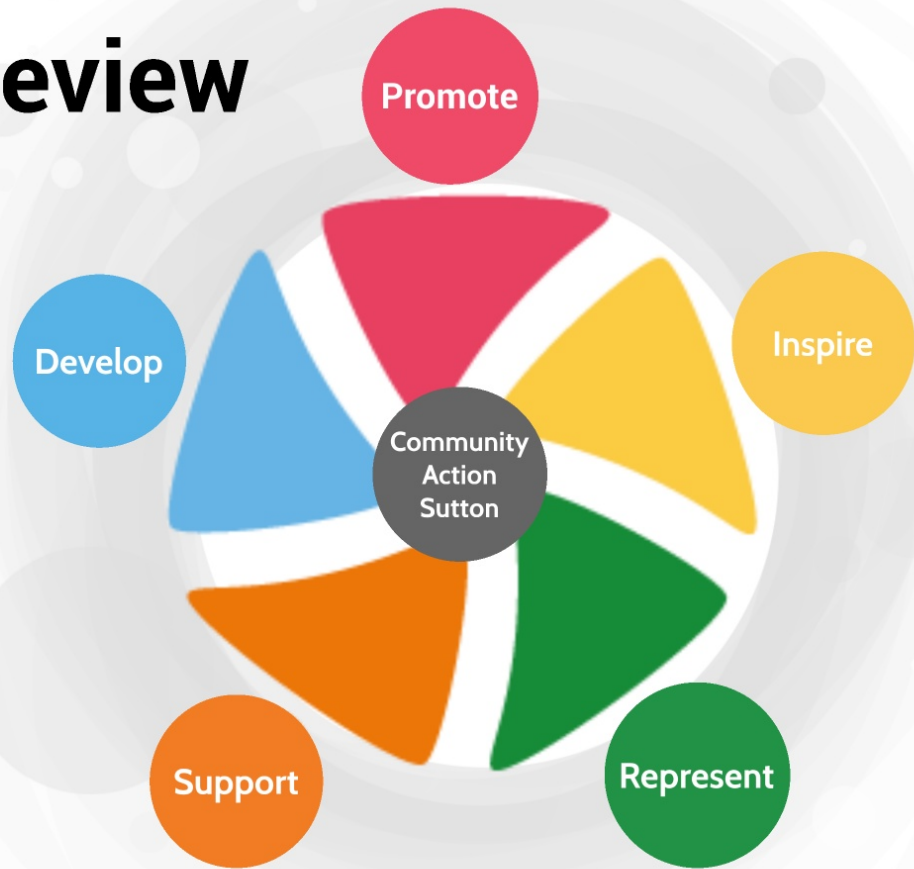


Staff as at 31st March 2018





Annual Review



2018-19

Promote

Communications

Campaigns

Sutton
Together

Voluntary
Sector
Awards



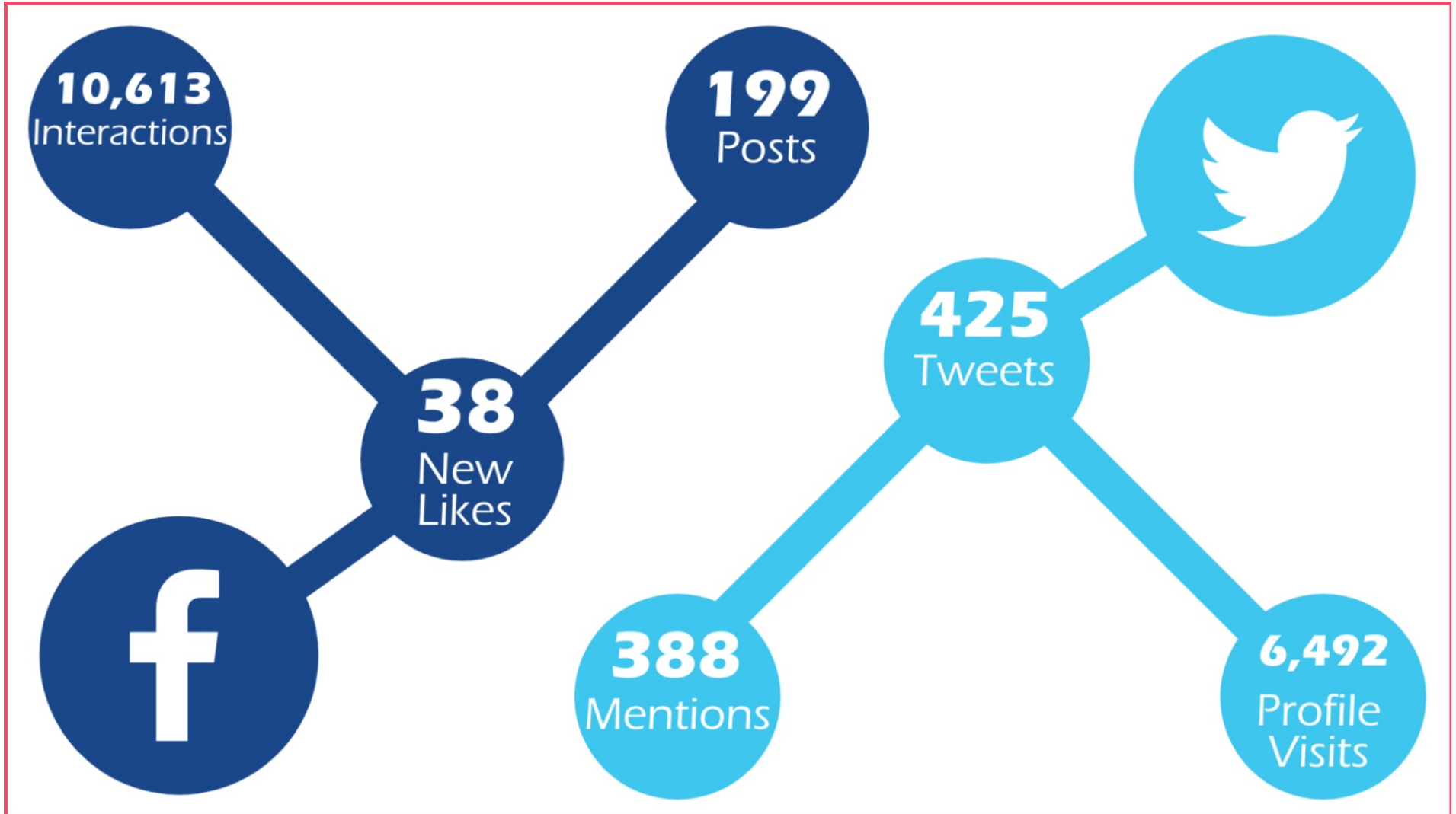
Communication



Social Media

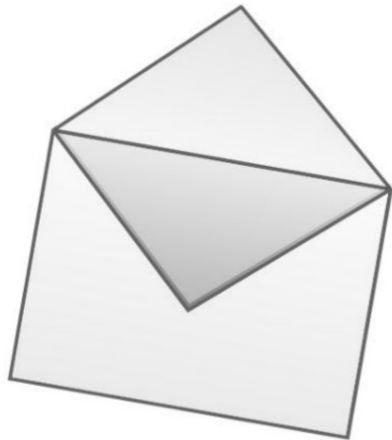


E-bulletins





244
E-bulletins
sent



33.5%
Open rate

Open rate, Industry average = 20.4%

6%
Click rate



Click rate, Industry average = 2.4%





We held a Macmillan Coffee Morning where staff took part in a bake off. Donations were given to vote for the best cake.



**TRUSTEES'
WEEK**



Hi Razia,
Thank you very much for taking the trouble to come
and present me with my trophy, certificate and
flowers last week- I really appreciated it.
I knew Sue Robson and had tremendous respect for
what she achieved at SCVS - so it was a special
award to receive.

Please pass on my thanks to all at SCVS.

Best wishes

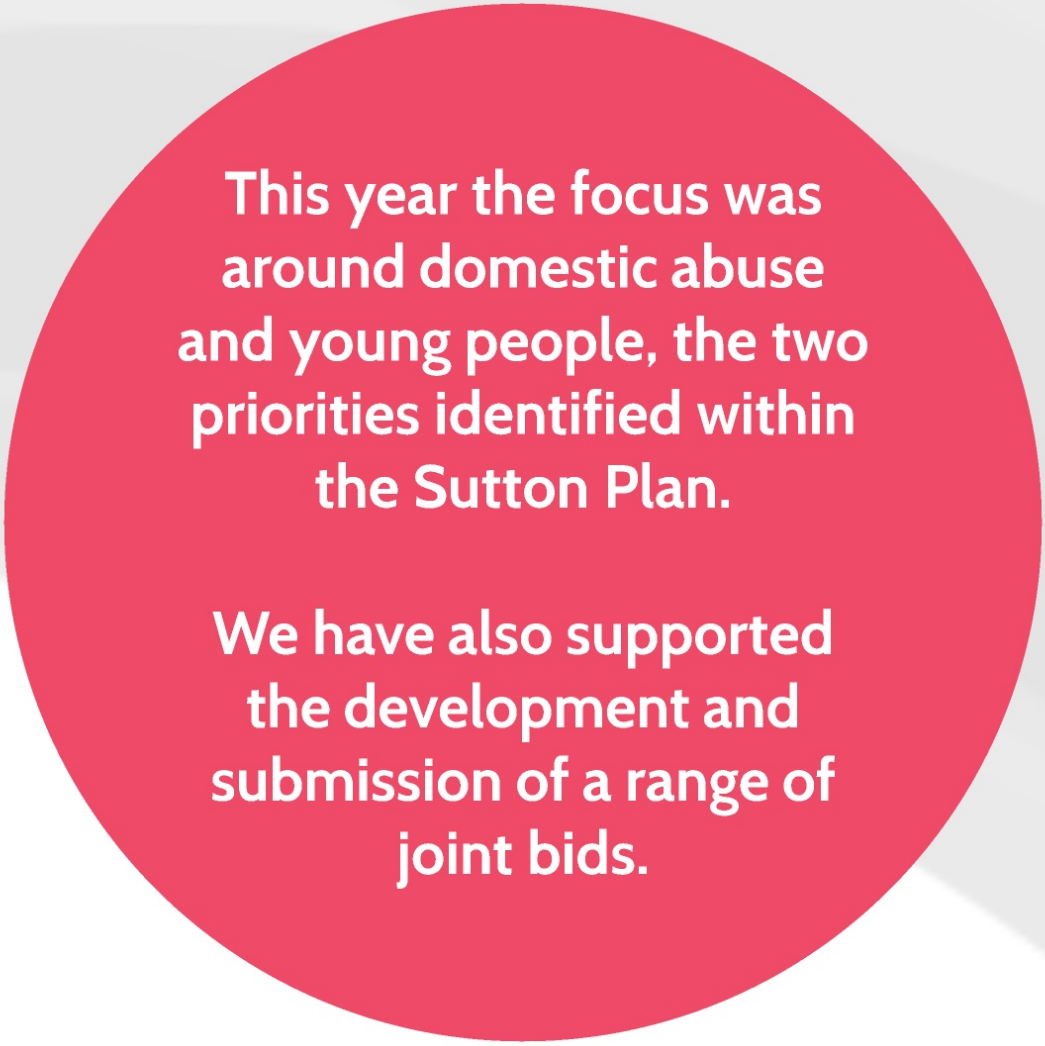
Chris



**Sutton
Together**

consortium working
for better outcomes

Sutton Together



This year the focus was around domestic abuse and young people, the two priorities identified within the Sutton Plan.

We have also supported the development and submission of a range of joint bids.



**1st Voluntary Sector
Awards**



**1st Voluntary
Sector
Awards**





Annual Review



2018-19

Inspire

The Way Ahead

Fairness Commission

Time to Change

Disability Summit

Race Equality Scorecard

Community Development

Hate Crime

Thrive LDN



The Way Ahead



The Way Ahead

Sutton CVS was a key stakeholder in discussions on The Way Ahead. It facilitated discussion and produced a report to feed into The Way Ahead work on 'Voice and Representation'



Sutton CVS has been instrumental in setting up a Fairness Commission in Sutton that is focusing on what children and young people need to have in place at age 13 to enable them to have positive ongoing life chances.

The Fairness Commission produced its final draft report during 2017/18.





time to change
sutton

let's end mental health discrimination



**Time to Change
Sutton**

In partnership with Sutton Mental Health Foundation, Sutton 1 in 4 Network and London Borough of Sutton, a Time to Change HUB has been established in Sutton to challenge stigma and discrimination around mental health.



Disability Summit




Disability Summit

**Local organisations
working with Disabled
People came together to
share challenges and
opportunities and from
this they developed a
charter for action that is
being worked through
by local partners.**



Race Equality Scorecard



Race Equality
Scorecard

This year saw the launch of the Sutton Race Equality Scorecard which has been produced in partnership with The Runnymede Trust and the Sutton BME Forum.

The scorecard provides an overview of the experiences of BME community members in Sutton.

Work is currently taking place to use this data to develop a BME Strategy for Sutton.





Community Development



Community
Development

A group of local organisations came together to talk about how community development as an approach can be developed across Sutton.

The group has undertaken training on Asset Based Community Development and has identified a local area in which to host community conversations.

This work is ongoing and is long term.





Hate Crime



Hate Crime

Working with the Safer Sutton Partnership, Sutton CVS has developed programme of activity to raise awareness of hate crime and to empower local organisations and residents to take action.





As part of the work of the Fairness Commission, Sutton CVS hosted an event attended by 70 people in partnership with Thrive LDN.

The event provided a platform to explore issues in relation to mental health and young people.

Annual Review



2018-19

Represent

Forums &
Networks

CEO
Leadership
Forum

Representation
&
accountability

Healthwatch
Sutton



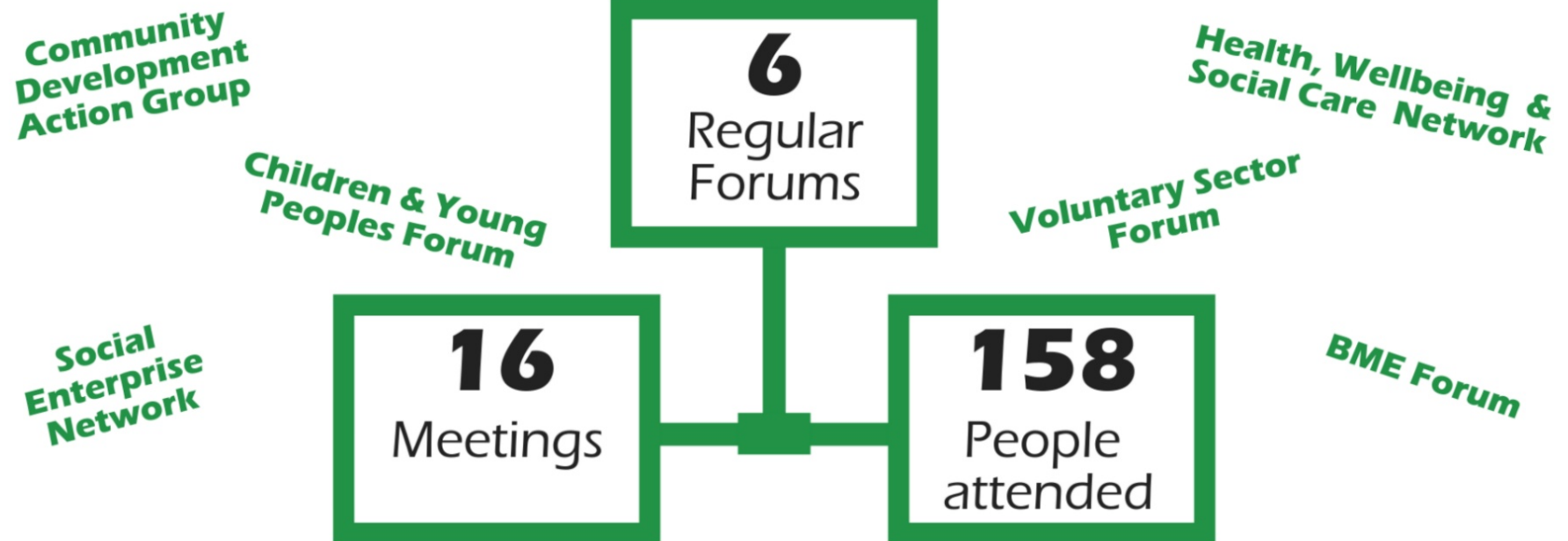
Forums & Networks

Forums

Dementia
Action
Alliance

Social
Enterprise
Network

Sutton CVS Forums and Networks provide an opportunity for sharing information; receiving updates from the public and voluntary sector; and a chance for organisations to comment on and influence local strategies and policies.





Dementia Action Alliance

**Dementia Action
Alliance**

Sutton CVS has also taken over the facilitation of the Dementia Action Alliance and they have supported:

- A programme of activities to celebrate Dementia Action week
- The establishment of a pilot for Dementia Hub pop-ups
- Creating a Dementia Friendly Community





S  **CIAL**
ENTERPRISE
SUTTON

The voice of business
with a social mission

Social
Enterprise
Network

Sutton CVS has continued to facilitate the revival of the Sutton Social Enterprise Network.

The network aims to bring together local social enterprises to enable them to network and to raise the profile of social enterprises as a key part of the Sutton economy.



CEO Leadership Forum



CEO
Leadership
Forum

During 2017/18 a CEO Leadership Forum was established to provide a more shared and collective leadership of the sector in Sutton and to provide an opportunity for Voluntary and Community Sector CEO's to share challenges and opportunities.

Some of these have included: joint training; shared services; and review of premises.



Representation & Accountability



Domestic
Violence
Transformation
Board



Local
Transformation
Board



Our reach!



**Domestic Violence
Transformation Board**



**Domestic
Violence
Transformation
Board**

Sutton CVS has actively engaged in the Domestic Violence Transformation Board, which is a key theme of work under the Sutton Plan.

Sutton CVS provides a voice on behalf of domestic violence specialist services on the board and facilitates two way feedback with the local specialist services.



**Local Transformation
Board**



**Local
Transformation
Board**

Sutton CVS along with Healthwatch Sutton have provided a voice on behalf of the voluntary and community sector on the development of local health and social care planning.



Our reach!



Our reach!

- **Local Safeguarding Children's Board**
- **Sutton Safeguarding Adults Board**
- **Safer Sutton Partnership Board**
- **Safer Neighbourhood Board**
- **Safer Sutton Young People's Group**
- **Early Help Board**
- **Commissioning Network**

The logo for Healthwatch Sutton is centered on a large green circle. The word "healthwatch" is written in a bold, lowercase, sans-serif font. The letter "h" is dark blue, "e" is pink, "a" is dark blue, "l" is dark blue, "t" is dark blue, "h" is dark blue, "w" is light green, "a" is dark blue, "t" is dark blue, and "c" is dark blue. Below "healthwatch" is the word "Sutton" in a bold, uppercase, sans-serif font, colored dark blue.

healthwatch
Sutton

A smaller green circle containing the text "Healthwatch Sutton" in a white, sans-serif font, positioned to the right of the main logo.

Healthwatch
Sutton

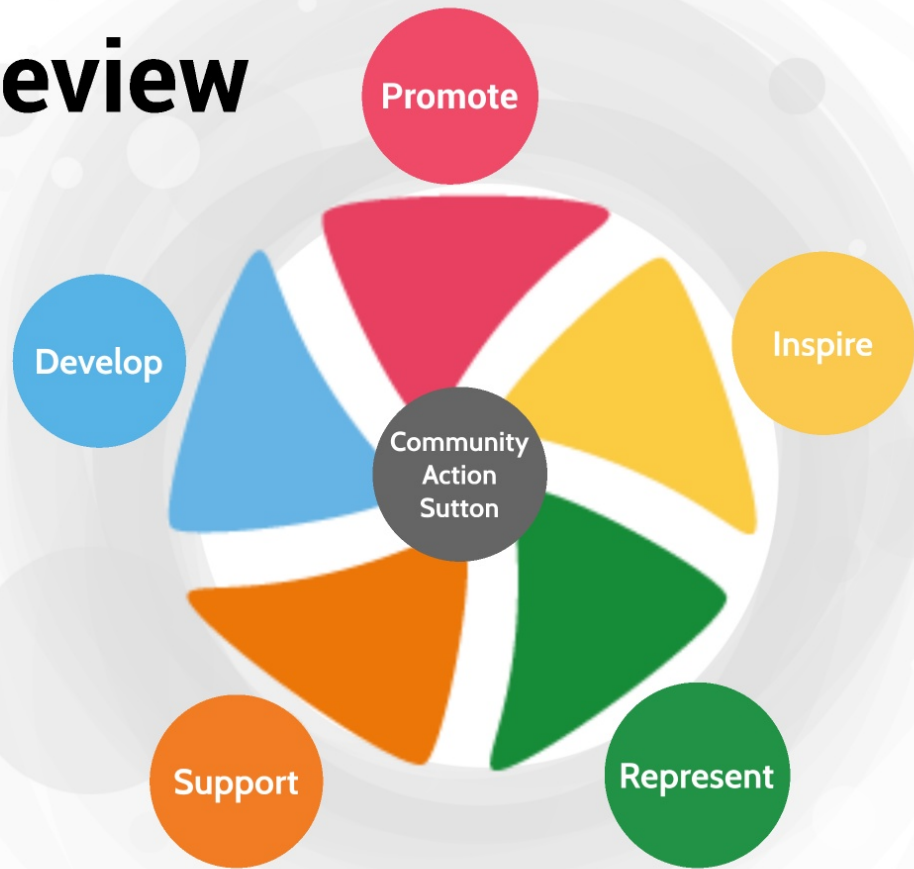
During 2017-2018 Healthwatch Sutton continued to collect views from members of the public around NHS and Social Care services.

In January 2018, a project looking at Children and Young People's Mental Health was carried out. A survey was developed and 9 secondary schools took part. Healthwatch received 5100 responses to the survey. A report will be produced in 2019.

Following a report looking at the experience of inpatients staying on wards at Epsom and St Helier hospitals the Trust gave an update on the actions and recommendations.

Actions included the trust setting the standard for lights to be dimmed earlier and staff not talking in loud tones. Night visits to monitor this have been instigated and feedback indicates improvement in this area.

Annual Review



2018-19

Support



Community
Accountancy

Sutton
Community
Fund

Capacity
Building



CPS Payroll

CPS Payroll



139
Clients



417
New Employees



£19.4
Million
Payroll
Value



14,037
Payslips
issued



358
P45s
issued



Community Accountancy



Community
Accountancy

We supported 56 organisations with one or more of our services; one to one support, in-depth telephone support, advice, preparing and examining their accounts or giving bookkeeping or management accounts support.

43

**Record-keeping;
bookkeeping/
computerised
accounts**

37

**Annual
accounts**

28

**Independent
examinations**

12

**Costing for
fundraising
bids**



Sutton
Community
Fund



- 1** Workshop
 - 19** People attended the workshop
 - 16** VCO's attended the workshop
 - 2** Funding rounds
 - 37** Applications received
 - 18** VCO's Funded
- £110,129.62**
Total Grants Awarded

Sutton Community
Transport to provide
independent travel
training and mixer events
to support people aged
16-25

Milan Group
Wallington received
a Community Fund
Grant to provide
digital/computer classes
to older people

Sutton
Community
Farm to build a
barn for their
veg scheme

Sutton Women's
Centre to provide
English language
and IT classes for
migrant and ethnic
minority women.



Capacity Building



Advice Sessions



PQASSO

24
Funding

10
Strategic
Development

19
Admin



11
Quality

6
Governance

70

Advice Sessions

Support was provided for 4 VCOs to work towards PQASSO accreditation.

All four organisations are working towards level 1. One of the four organisations was successfully awarded level 1 and the other three will be in a position to apply for the accreditation by the end of 2018.



Annual Review



2018-19



Develop



**SUTTON
GIVING**

Health
Champions

Locality
working

Compact

Amplify

The James
Trust



Sutton Giving has continued to grow with a key focus on marketing and raising awareness of the role of Sutton Giving and how local business can contribute to the challenges faced by local community members and the local voluntary and community sector, with a particular focus on young people.



Health Champions



Health
Champions

Working with Sutton Clinical Commissioning Group and Healthwatch Sutton, Sutton CVS has supported the establishment of a Health Champions Programme.

Work began in July 2017 to recruit, train and support volunteer health champions to reach a range and diversity of community members to disseminate health and wellbeing messages.

9 volunteers undertook induction training to understand their role, the local healthcare landscape (statutory and voluntary sector services) and explore what barriers may reduce the likelihood of people, in their community, accessing appropriate health related support.



Locality Working



Locality Working

Sutton CVS has worked with the London Borough of Sutton to facilitate conversations with Sutton's Voluntary and Community Sector as to how they can be embedded in locality working.



Compact



Compact

The Compact Annual Event was held in March 2017 and provided an opportunity for the voluntary and community sector and local public sector partners to come together to share challenges and opportunities in relation to working together.

A key outcome from the event was an acknowledgment that the voluntary and community sector is a key facilitator of conversations with local people and that this needed to be better understood by public sector partners.





To enable Sutton's Voluntary and Community Sector and public sector partners to better understand the current context and environment, the State of the Sector report – Amplify was published in March 2018.



The James Trust



The James
Trust

Sutton CVS undertook a feasibility study with The James Trust and local voluntary and community sector organisations on the establishment of a safe space for arts activity for Disabled People.



The Vision

“Safe ‘Creative’ Spaces for The Arts, where people with learning disabilities and mental health issues can collaborate and showcase their work, in a way that promotes an individual approach, boosts confidence, and impacts on and influences the attitudes of the community”

Annual Review



2018-19